

CAPS “The Common Automotive Platform Standard”

Claims Analysis Report
Wk. Ending 21/11



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Claim Definition (CAPS Analysis)

Unique Claims

A claim that is initiated and exchanged for the first time within the CAPS System “The primary count”

Supply Chain Transmissions

The Unique Claim plus any additional transmission on the same exchanged claim, e.g. notification to a parts Vendor

Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK



CAPS “Weekly” exchange synopsis

This new weekly report will show claims volume trends through lockdown 2.0 as a percentage of claims immediately prior to the lockdown.

We will also produce data that shows how this is trending vs pre lockdown claims which will be subject to use, normalising the data due to growth in users etc, over the 8 month period

Some of the factors reported to be causing fluctuations are;

- Claims exchanged throughout Lockdown 2.0 have shown slight movement from the measurement against the beginning of October.

- Difference between Lockdown 1.0 vs 2.0 is that businesses remain open throughout.

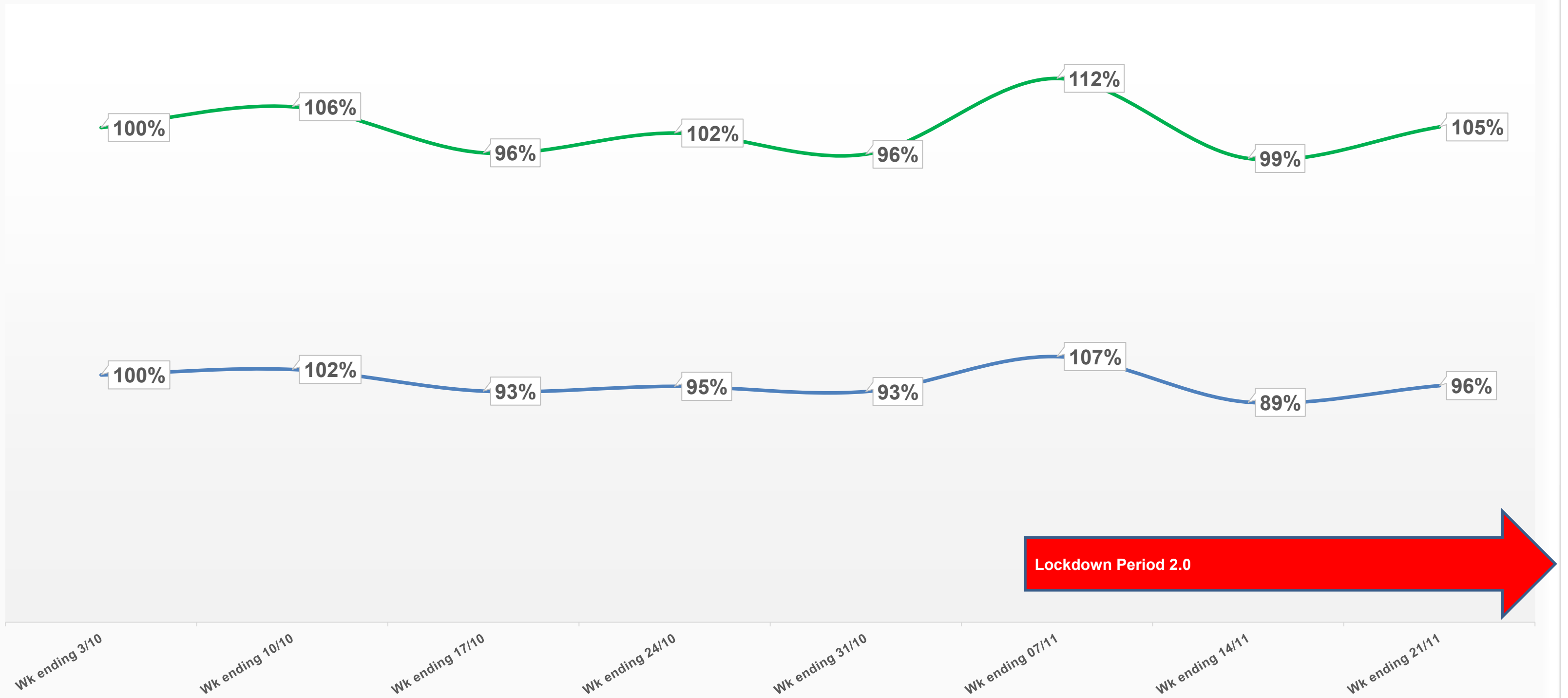
- CAPS Measures claims exchanged and not the frequency of “New Claims”

Regional Measurement analysis using the UK Postcode regional database by identifying each Bodyshop location exchanging data.



Combined

Unique Transmissions



Claims Volume Analysis Week Ending 07/11

Measurement against (Wk. End 03/10) exchanged peak;

*Unique Claims: 105%

Supply Chain Transmissions: 96%

Claim volumes exchanged up from previous week;

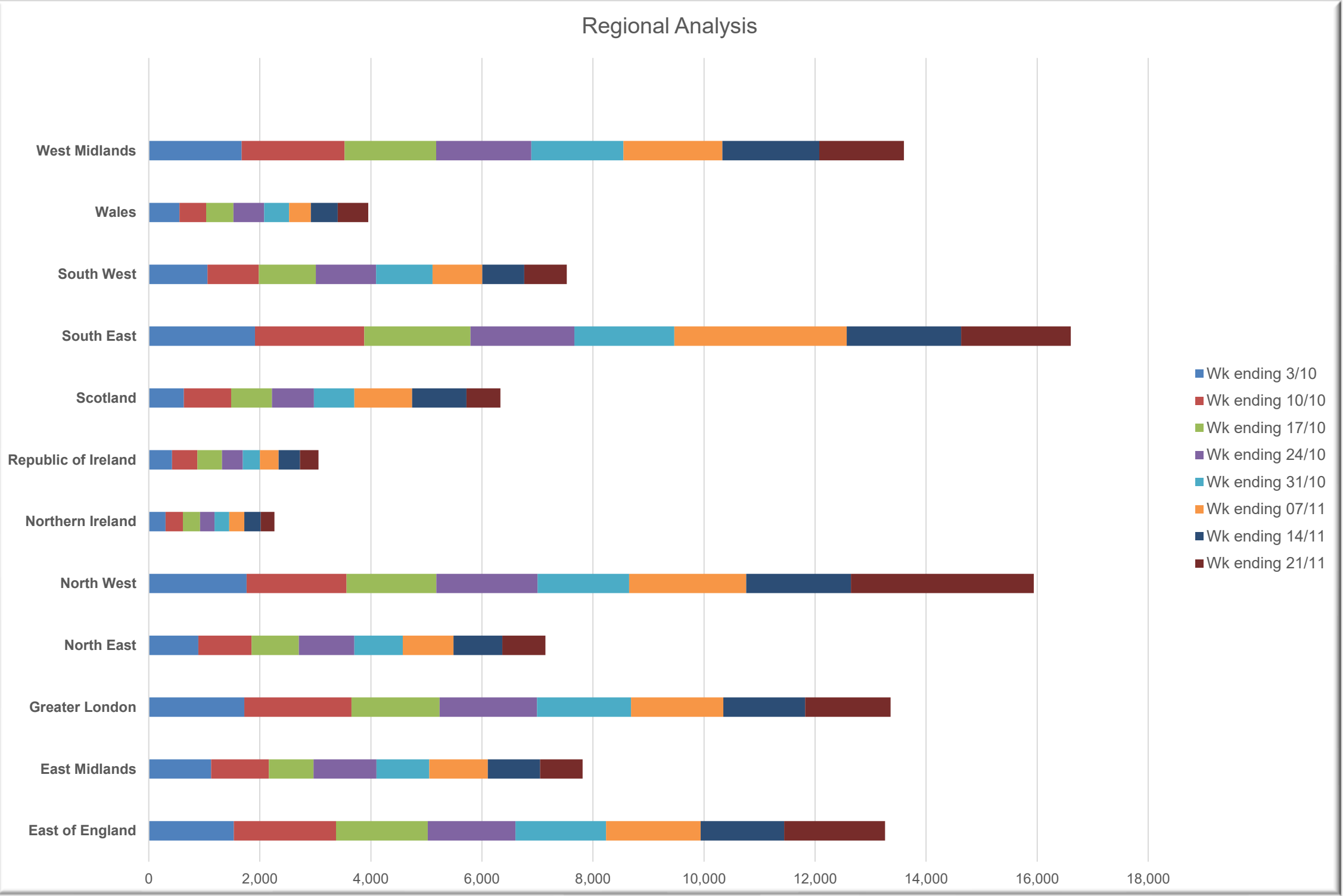
*Unique Claims: +6%

Supply Chain Transmissions: +7%

** A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*



Regional Claims Exchange Analysis



Thank You

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