

# CAPS “The Common Automotive Platform Standard”

Claims Analysis Report  
Month Ending December-20



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# Claim Definition (CAPS Analysis)

## Unique Claims

A claim that is initiated and exchanged for the first time within the CAPS System “The primary count”

## Supply Chain Transmissions

The Unique Claim plus any additional transmission on the same exchanged claim, e.g. notification to a parts Vendor

*Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK*



# CAPS “Monthly” exchange synopsis

The CAPS monthly exchange analysis report is measured as a % of claims against Jan-20 CAPS exchanged volumes.

Analysis shows the trend of claims exchanged within the CAPS platform during the 2020 Calendar year including both Lockdown 1.0 and LD 2.0.

As a reminder, some of the factors causing reported fluctuations were;

- Significant difference in Bodyshop business activities in 1<sup>st</sup> Lockdown vs 2.0

- Increased use of CAPS to exchange claims into WIP

- General growth in CAPS usage (Both Bodyshops and Services)

Data/analysis has been normalised to reflect January-20 status by number of Bodyshops and data consuming Services using CAPS

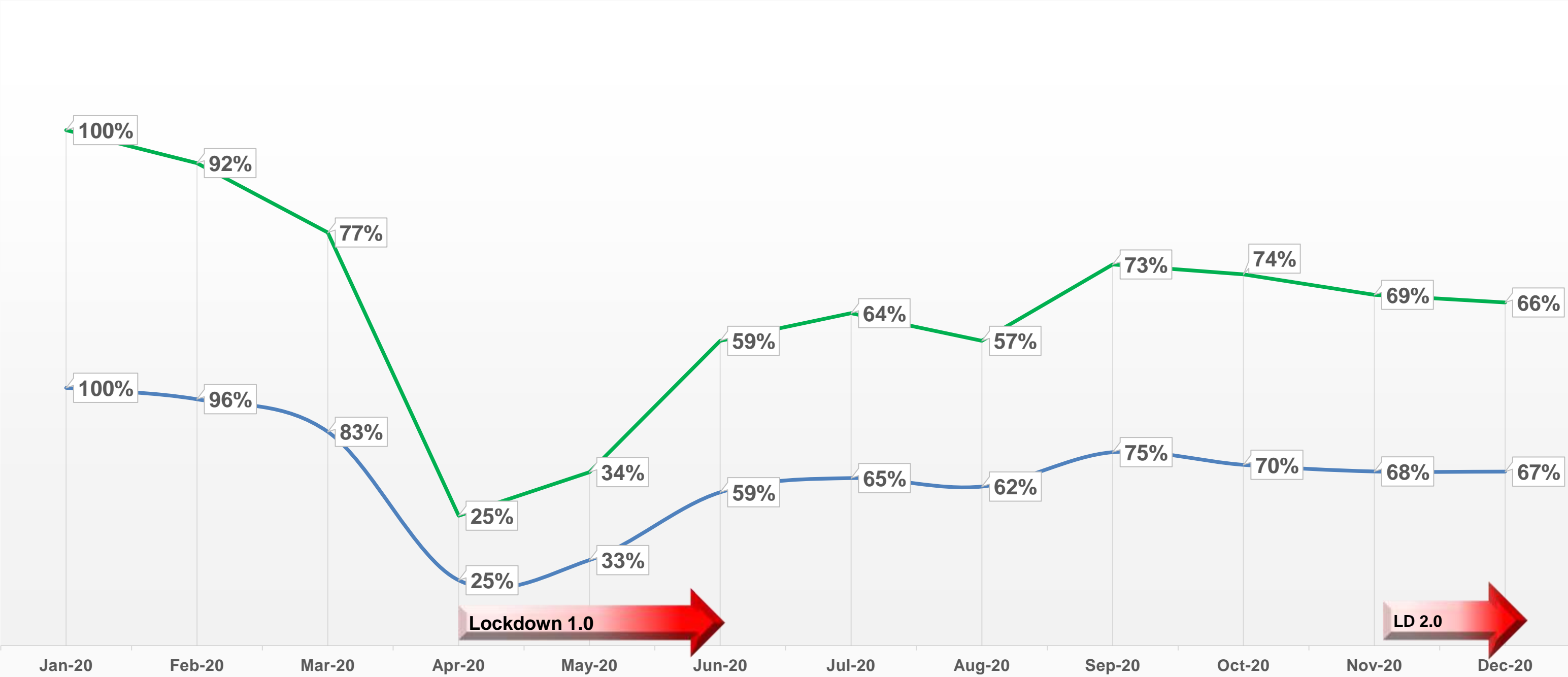
Regional Measurement analysis using the UK Postcode regional database by identifying each Bodyshop location exchanging data.





Combined

Unique Transmissions



# Claims Volume Analysis Month Ending Dec-20

Measurement against (Jan-20) exchanged peak;

\*Unique Claims: 66%

Supply Chain Transmissions: 67%

Claim volumes exchanged from previous month;

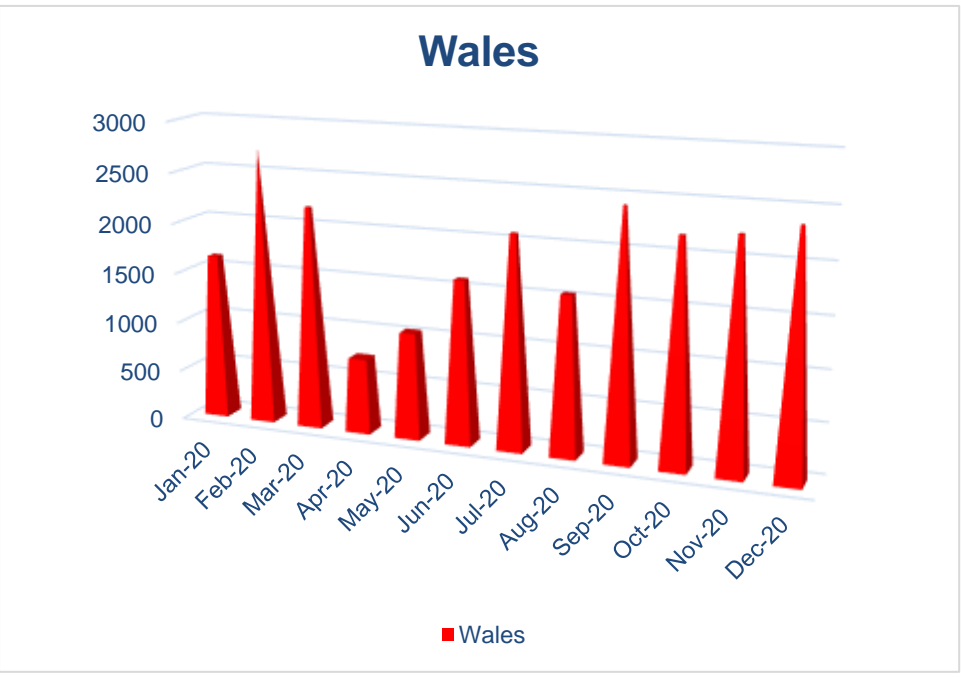
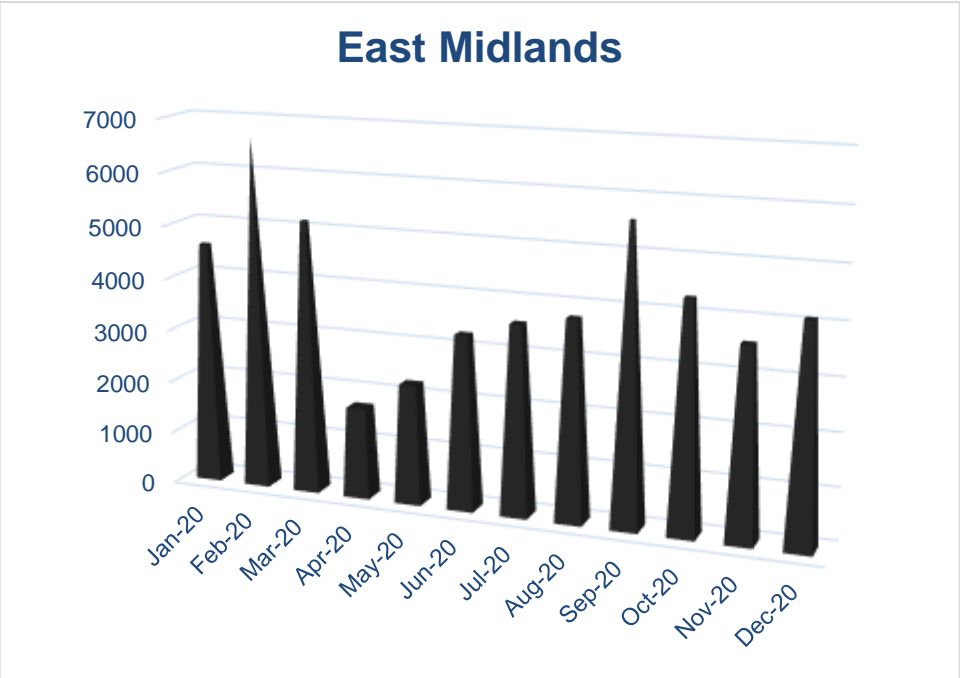
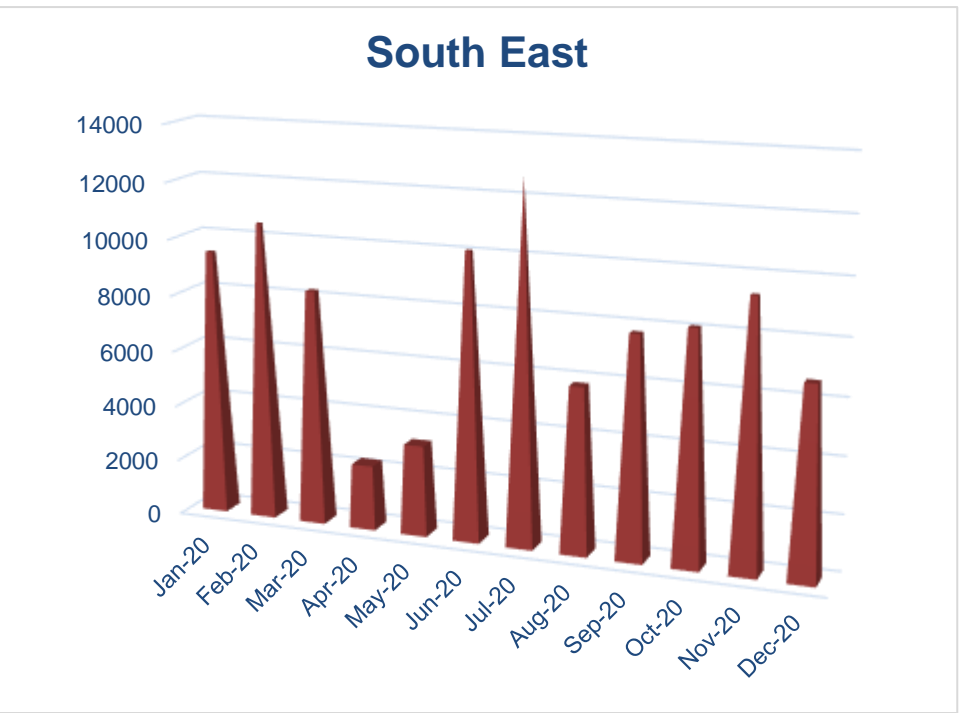
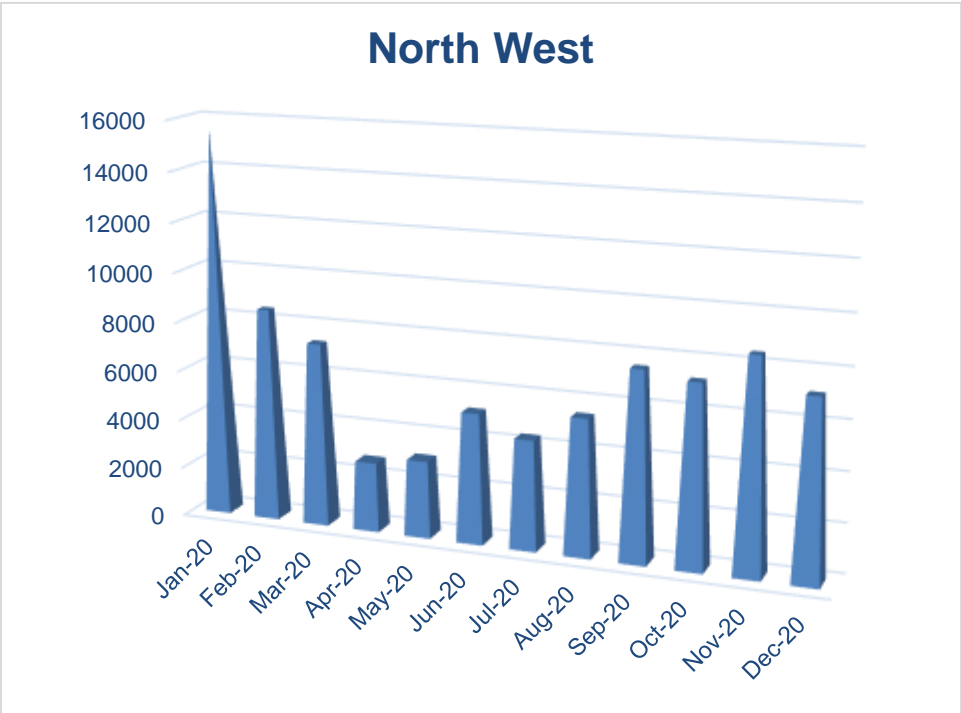
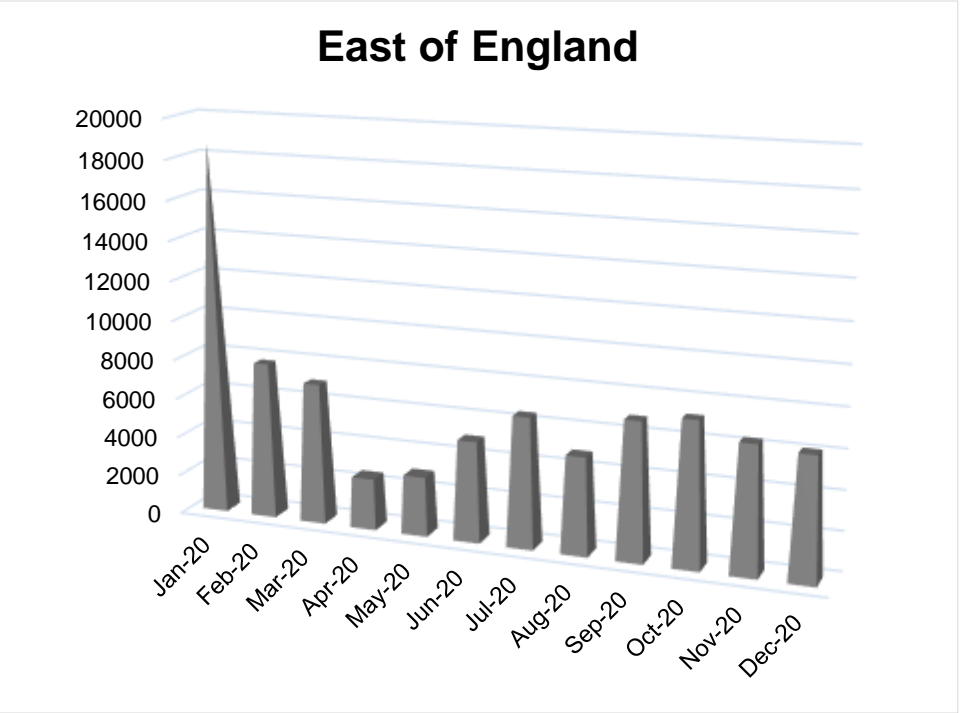
\*Unique Claims: -3%

Supply Chain Transmissions: -1%

*\* A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*



# 12 Month Analysis by Region



*\* A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*

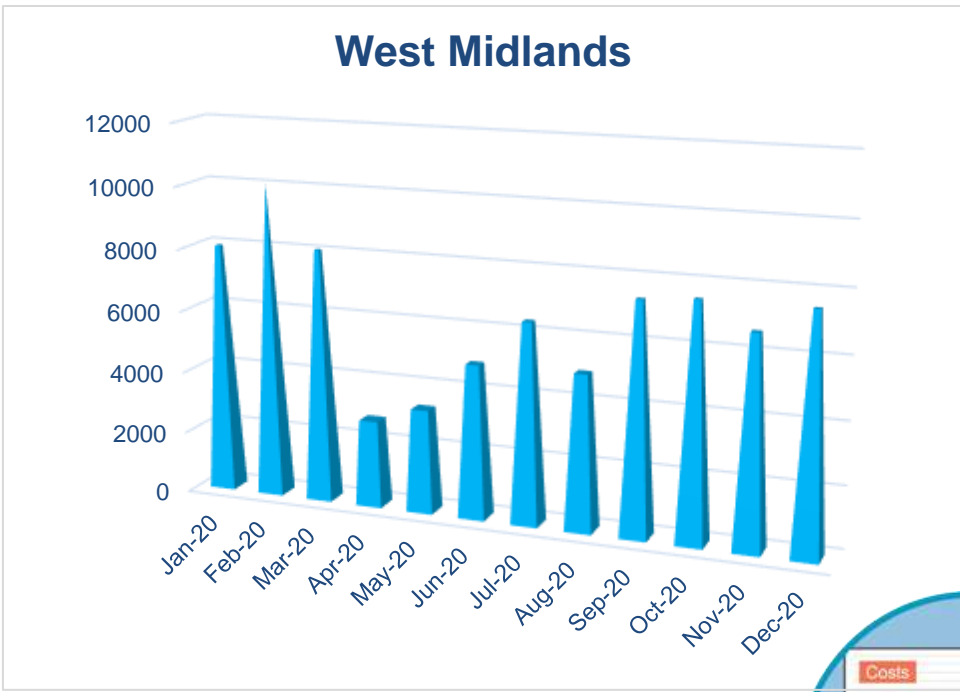
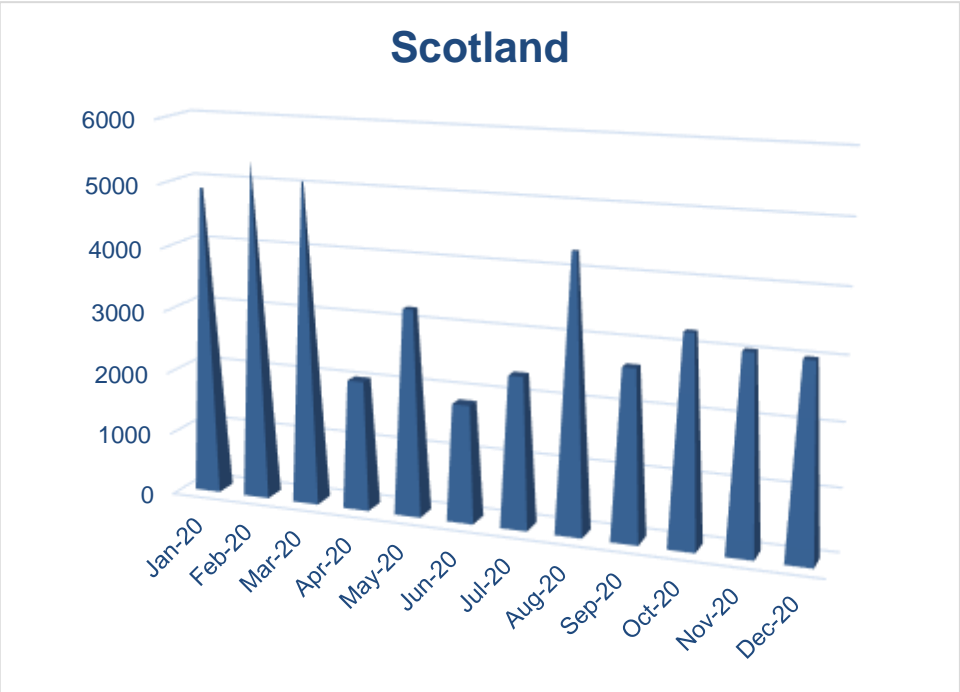
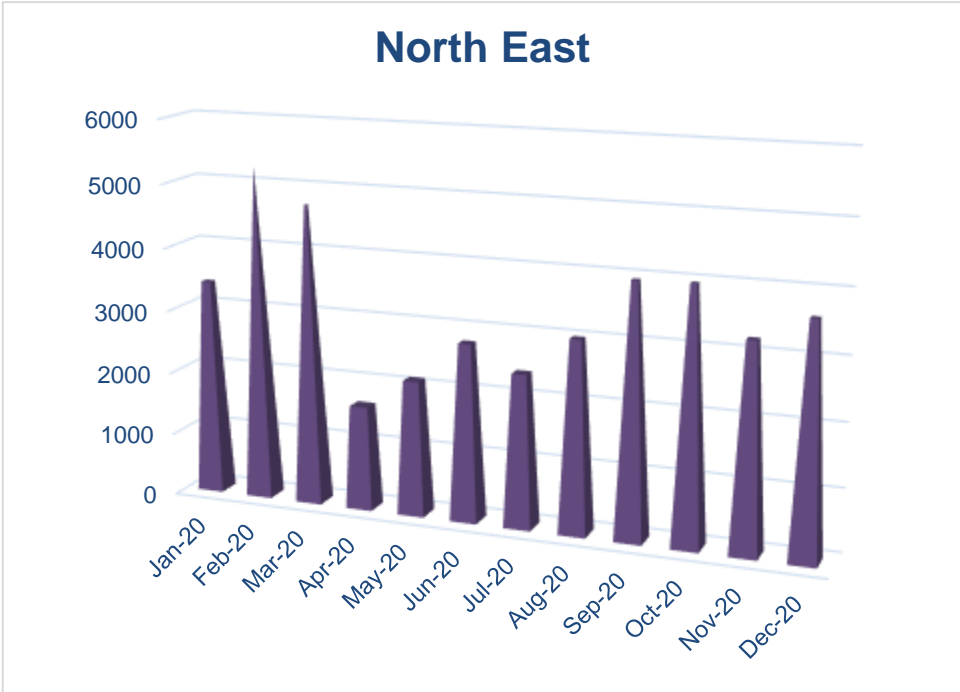
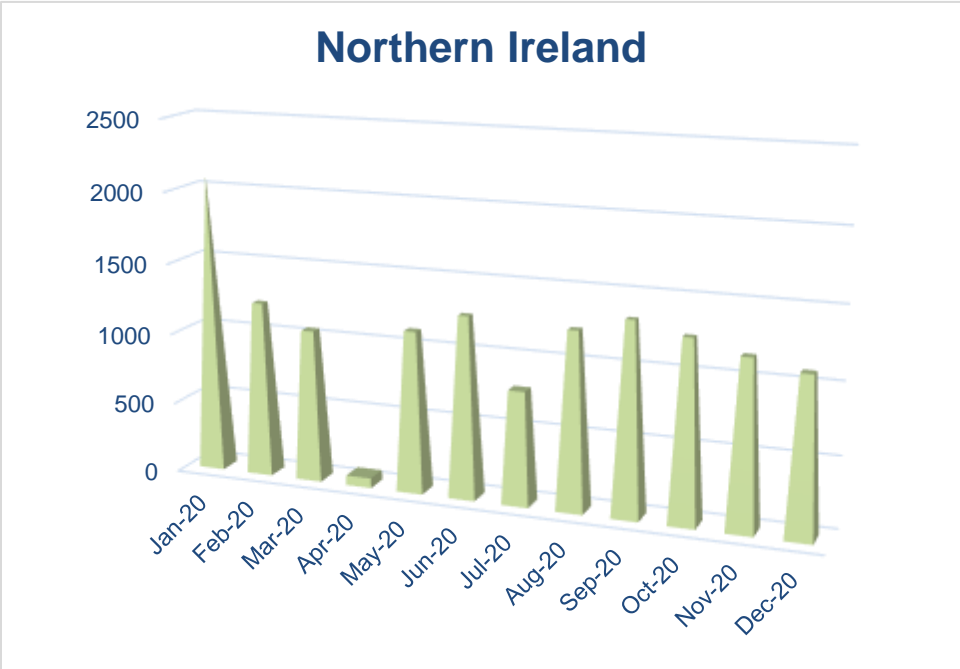
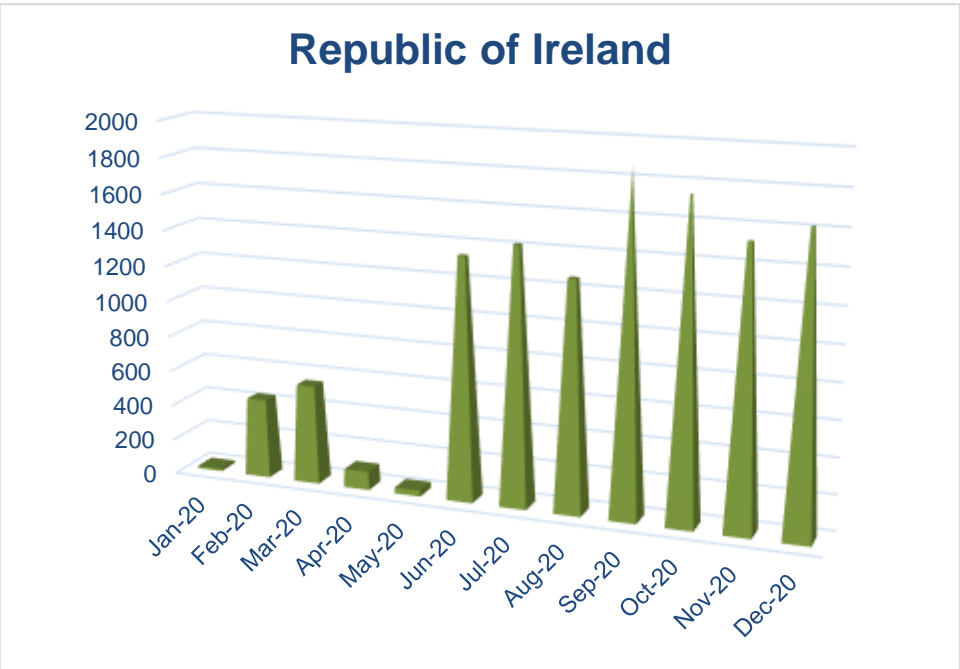
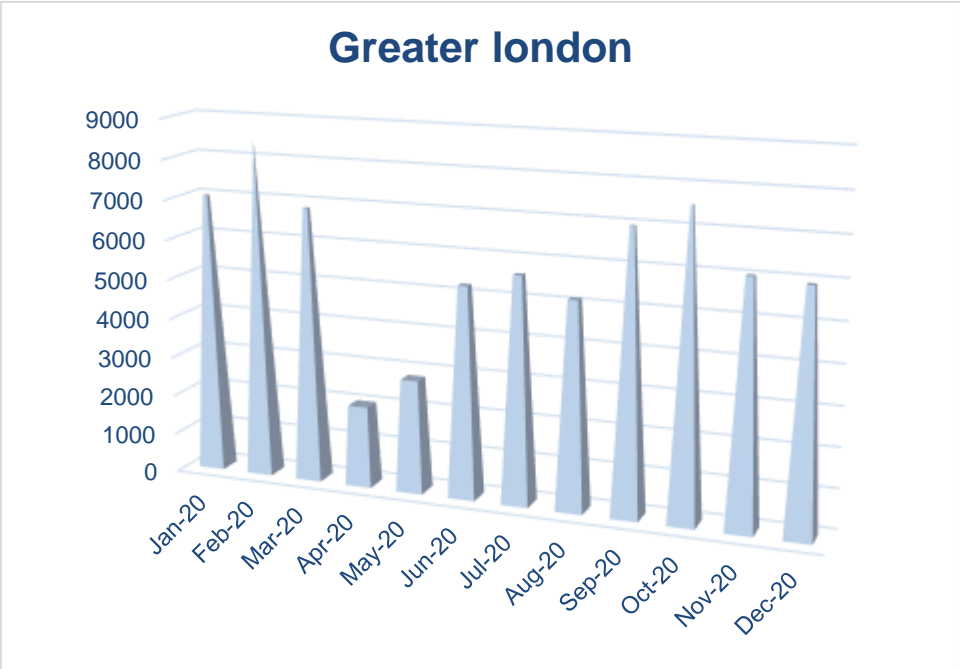


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**Our technology will add value to everyone throughout motor supply chain operations**



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# Thank You

Further contact requirements – [kthompson@caps.co.uk](mailto:kthompson@caps.co.uk)



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