CAPS "The Common Automotive Platform Standard"

Claims Analysis Report
Wk. Ending 06/02/2021

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Claim Definition (CAPS Analysis)

Unique Claims
A claim that is initiated and exchanged for the first time within the CAPS System "The primary count"

Supply Chain Transmissions
The Unique Claim plus any additional transmission on the same exchanged claim, e.g. notification to a parts Vendor

Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK

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CAPS "Weekly" exchange synopsis

This new weekly report will show claim volume trends from the beginning of lockdown 2.0 and through LD 3.0 as a percentage of claims measured against the peak, Wk. ending 07-11-20

The analysis will reveal throughout Jan & Feb-21 a return to operational activity, with claims continuing to ebb & flow during LD 3.0.

Some of the factors reported to be causing fluctuations are;

- Bodyshops re-opening after the festive break and exchanging data clearing the backlog of newly reported claims.
- Schools in part, still closed reducing traffic congestion
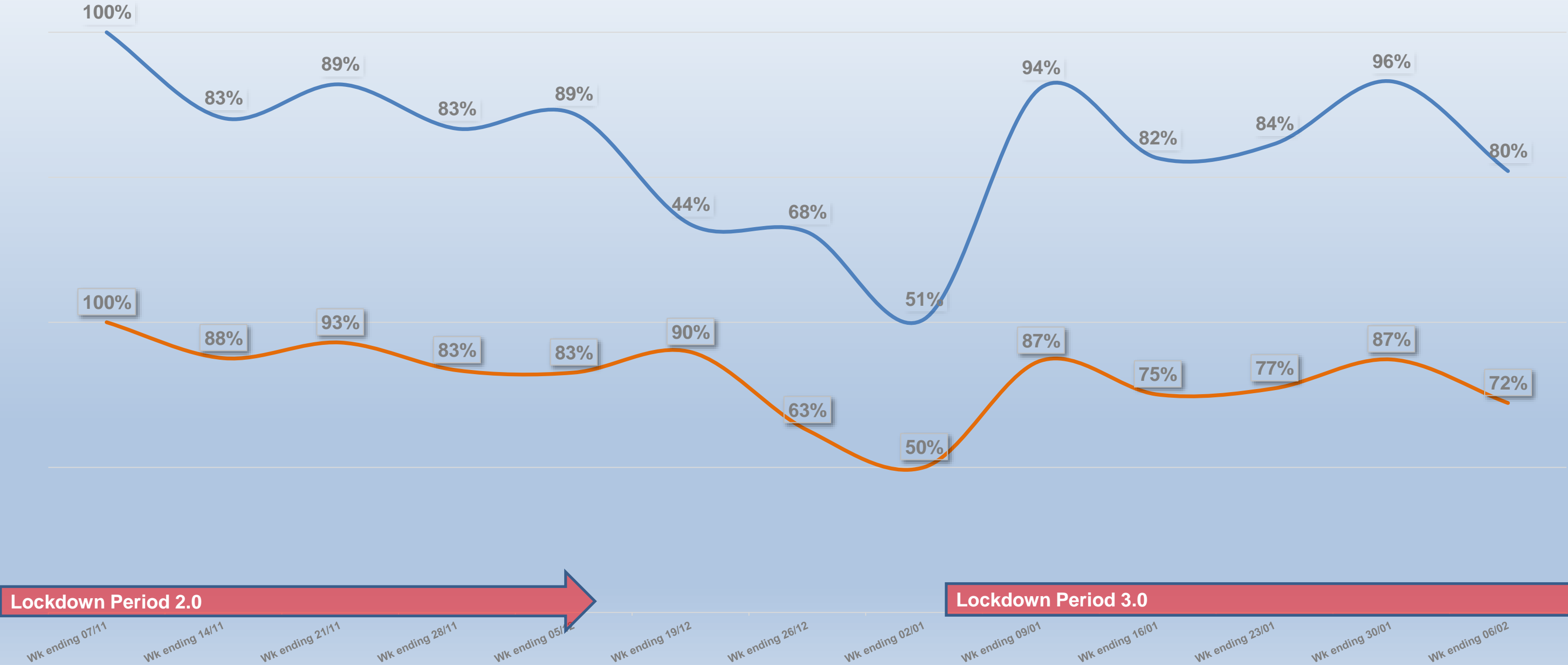- Adverse weather conditions resulting in regional variance
- CAPS Measures claims exchanged and not necessarily the frequency of "New Claims"

Regional Measurement analysis using the UK Postcode regional database by identifying each Bodyshop location exchanging data.

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Claims Volume Analysis Week Ending 06/02/21

Measurement against (Wk. End 07/11/20) exchanged peak;

*Unique Claims: 72%

Supply Chain Transmissions: 80%

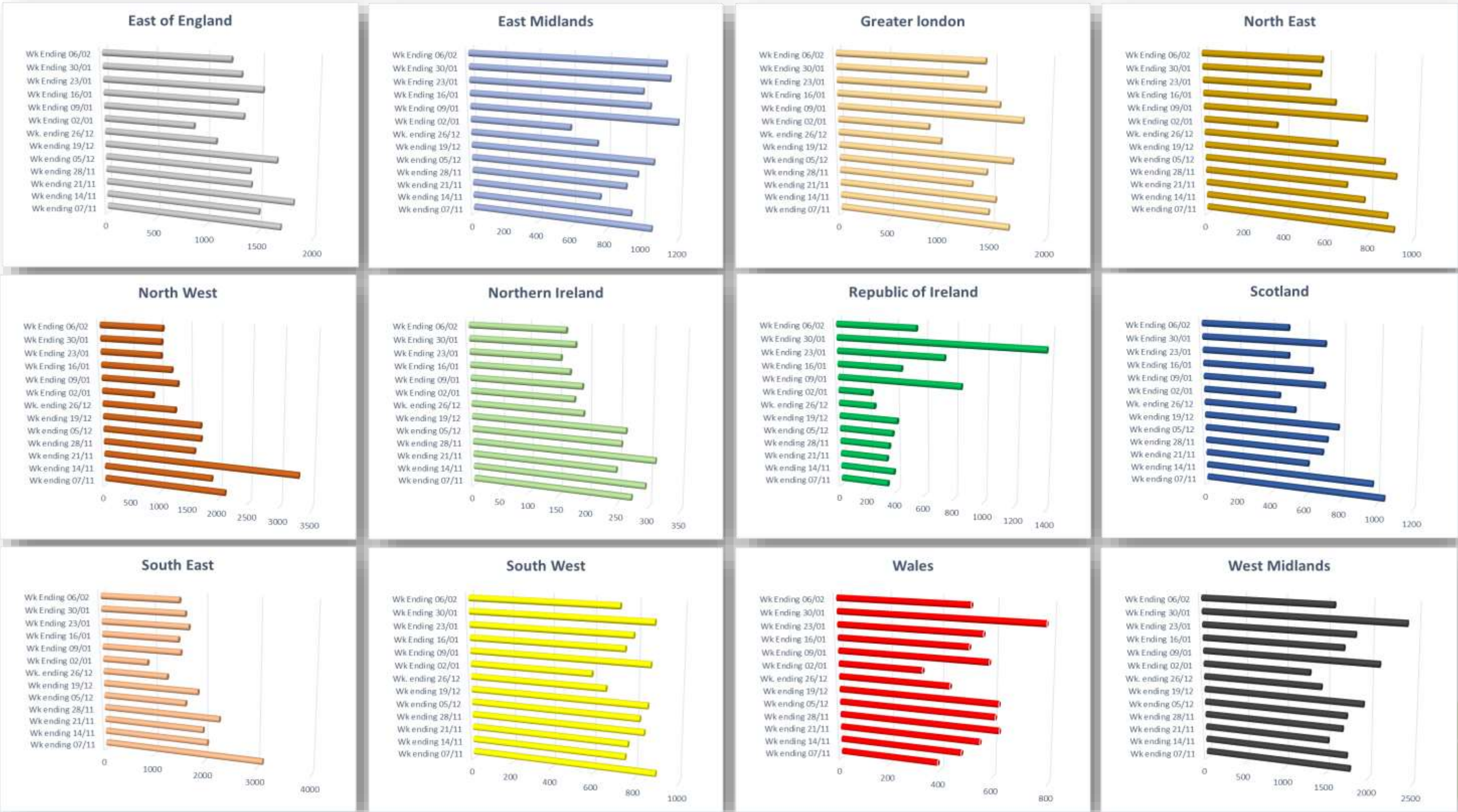**Claim volumes exchanged up from previous week;**

*Unique Claims: -15%

Supply Chain Transmissions: -16%

* A claim that is initiated and exchanged for the first time within the CAPS System "A Unique Claim"

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Regional (Unique) Claims Exchange Analysis

Our technology will add value to everyone throughout motor supply chain operations

Thank You

Further contact requirements – kthompson@caps.co.uk