



CAPS “The Common Automotive Platform Standard”

Claims Analysis Report
Wk. Ending 20/02/2021



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Claim Definition (CAPS Analysis)

Unique Claims

A claim that is initiated and exchanged for the first time within the CAPS System “The primary count”

Supply Chain Transmissions

The Unique Claim plus any additional transmission on the same exchanged claim, e.g. notification to a parts Vendor

Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK



CAPS “Weekly” exchange synopsis

This new weekly report will show claim volume trends from the beginning of lockdown 2.0 and through LD 3.0 as a percentage of claims measured against the peak, Wk. ending 07-11-20

The analysis will reveal throughout Jan & Feb-21 a return to operational activity, with claims continuing to ebb & flow during LD 3.0.

Some of the factors reported to be causing fluctuations are;

- Some Bodyshops reporting reduced workforce due to Furlough

- Schools in part, still closed reducing traffic congestion

- Adverse weather conditions resulting in continual regional variance

- CAPS Measures claims exchanged and not necessarily the frequency of “New Claims” indicating a weekly lag between newly reported Vs exchanged claims?

Regional Measurement analysis using the UK Postcode regional database by identifying each Bodyshop location exchanging data.



Unique & Transmissions

— Unique — Transmissions



Lockdown Period 2.0

Lockdown Period 3.0

Wk ending 07/11, Wk ending 14/11, Wk ending 21/11, Wk ending 28/11, Wk ending 05/12, Wk ending 12/12, Wk ending 19/12, Wk ending 26/12, Wk ending 02/01, Wk ending 09/01, Wk ending 16/01, Wk ending 23/01, Wk ending 30/01, Wk ending 06/02, Wk ending 13/02, Wk ending 20/02



Claims Volume Analysis Week Ending 20/02/21

Measurement against (Wk. End 07/11/20) exchanged peak;

*Unique Claims: 74%

Supply Chain Transmissions: 81%

Claim volumes exchanged from previous week;

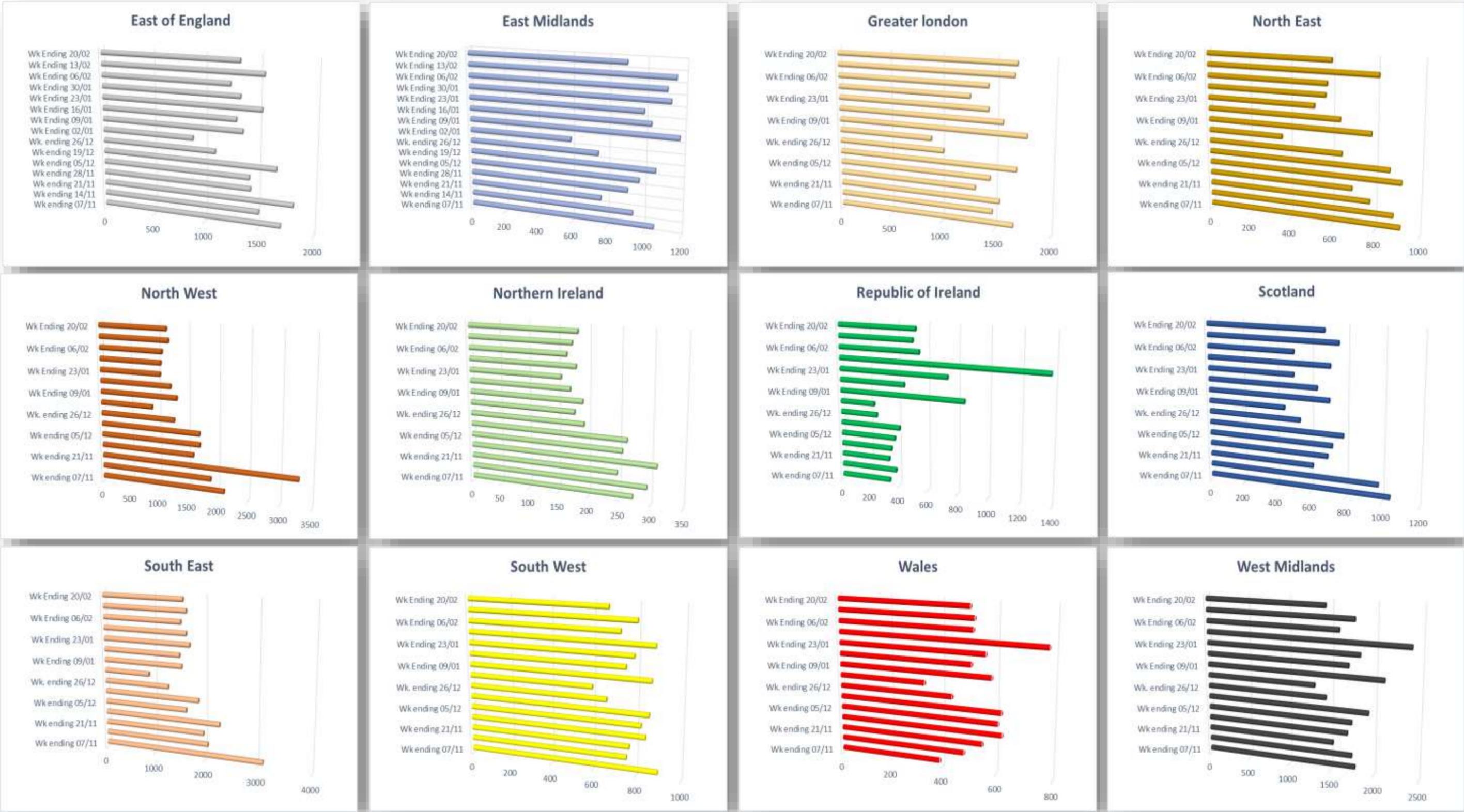
*Unique Claims: -8%

Supply Chain Transmissions: -8%

** A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*



Regional (Unique) Claims Exchange Analysis



Thank You

Further contact requirements – kthompson@caps.co.uk



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