

CAPS “The Common Automotive Platform Standard”

Claims Analysis Report
Wk. Ending 30/01/2021



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Claim Definition (CAPS Analysis)

Unique Claims

A claim that is initiated and exchanged for the first time within the CAPS System “The primary count”

Supply Chain Transmissions

The Unique Claim plus any additional transmission on the same exchanged claim, e.g. notification to a parts Vendor

Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK



CAPS “Weekly” exchange synopsis

This new weekly report will show claim volume trends from the beginning of lockdown 2.0 and through LD 3.0 as a percentage of claims measured against the peak, Wk. ending 07-11-20

The analysis will reveal throughout January-21 a return to operational activity, taking into consideration the festive break and the surge created in exchanged claims as a result.

Some of the factors reported to be causing fluctuations are;

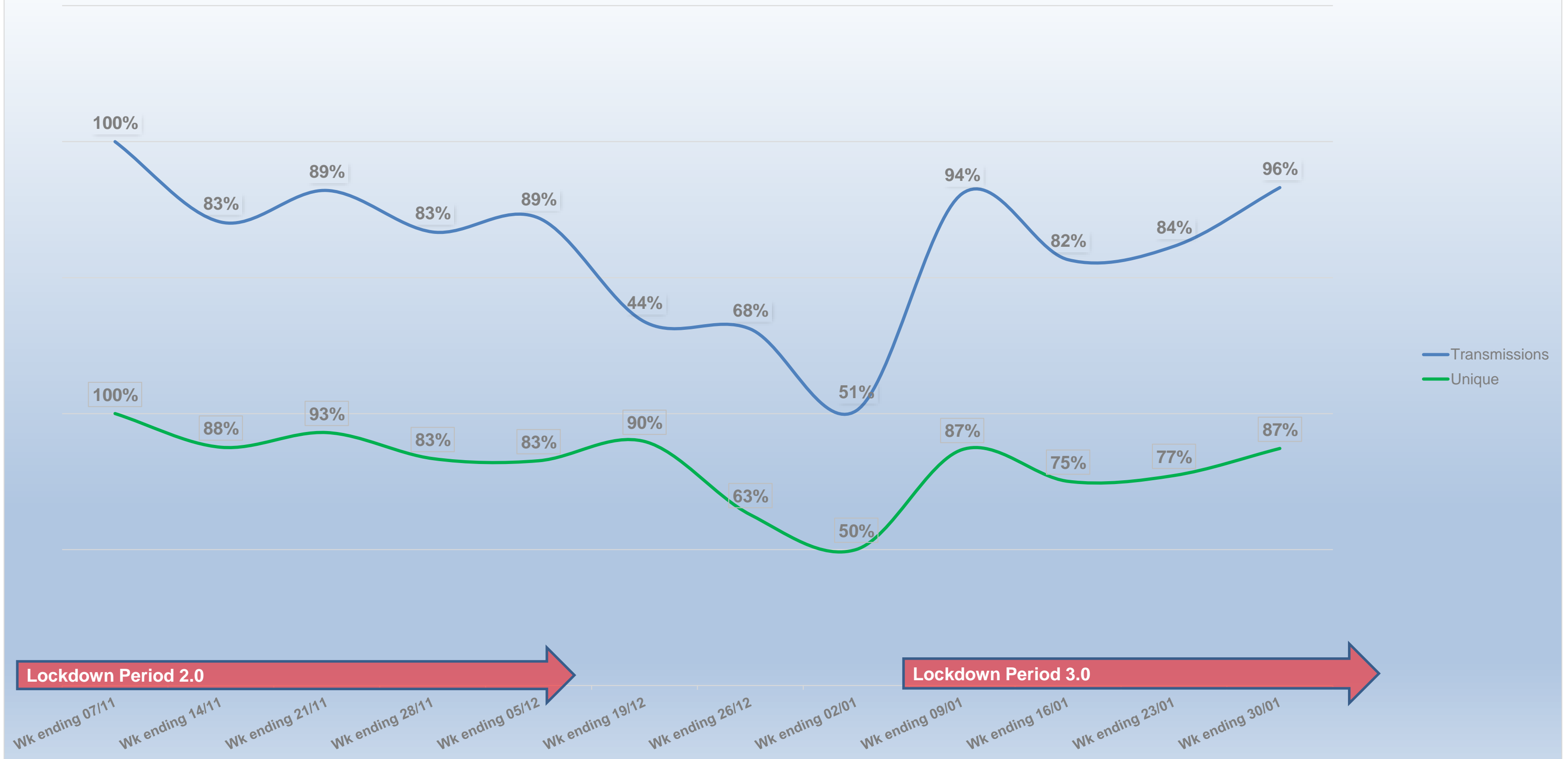
- Bodyshops re-opening after the festive break and exchanging data clearing the backlog of newly reported claims

- CAPS Measures claims exchanged and not necessarily the frequency of “New Claims”

Regional Measurement analysis using the UK Postcode regional database by identifying each Bodyshop location exchanging data.



Unique & Transmissions



Claims Volume Analysis Week Ending 30/01/21

Measurement against (Wk. End 07/11/20) exchanged peak;

*Unique Claims: 87%

Supply Chain Transmissions: 96%

Claim volumes exchanged up from previous week;

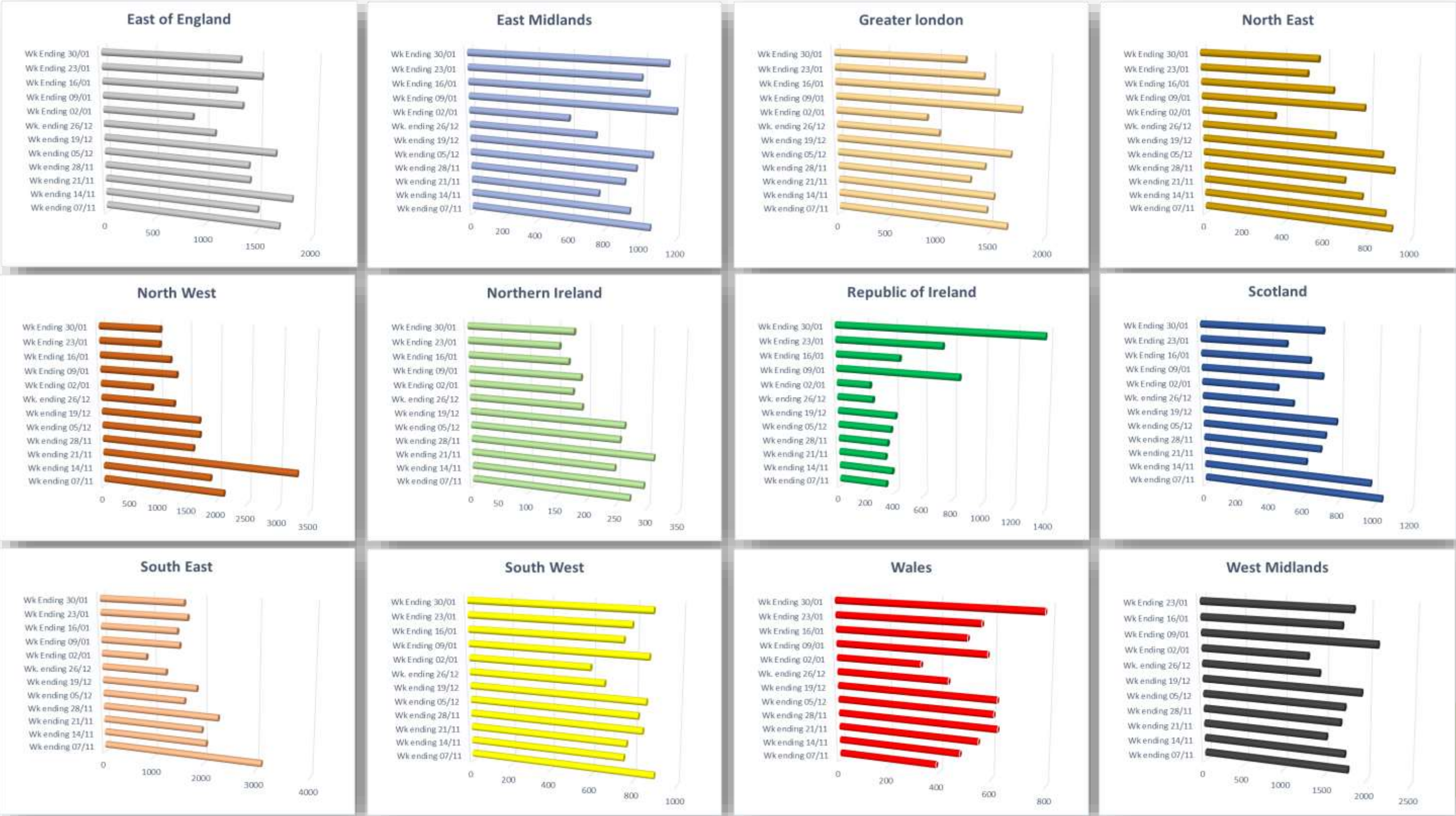
*Unique Claims: +10%

Supply Chain Transmissions: +12%

** A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*



Regional (Unique) Claims Exchange Analysis



Thank You

Further contact requirements – kthompson@caps.co.uk



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