

CAPS “The Common Automotive Platform Standard”

Claims Analysis Report
Wk. Ending 24/04/2021



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Claim Definition (CAPS Analysis)

Unique Claims

A claim that is initiated and exchanged for the first time within the CAPS System “The primary count”

Supply Chain Transmissions

The Unique Claim plus any additional transmission on the same exchanged claim, e.g. notification to a parts Vendor

Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK



CAPS “Weekly” exchange synopsis

This new weekly report will show claim volume trends from the beginning of lockdown 2.0 and through LD 3.0 as a percentage of claims measured against the peak, Wk. ending 07-11-20

The analysis will reveal throughout Jan, Feb, Mar and into Apr-21 a return to operational activity, where statistics continue to display the trend in Unique claims exchanged.

Some of the factors reported to be causing fluctuations are;

- Claims reported during the double bank holidays covering Easter being exchanged

- CAPS Measures claims exchanged and not necessarily the frequency of “New Claims”

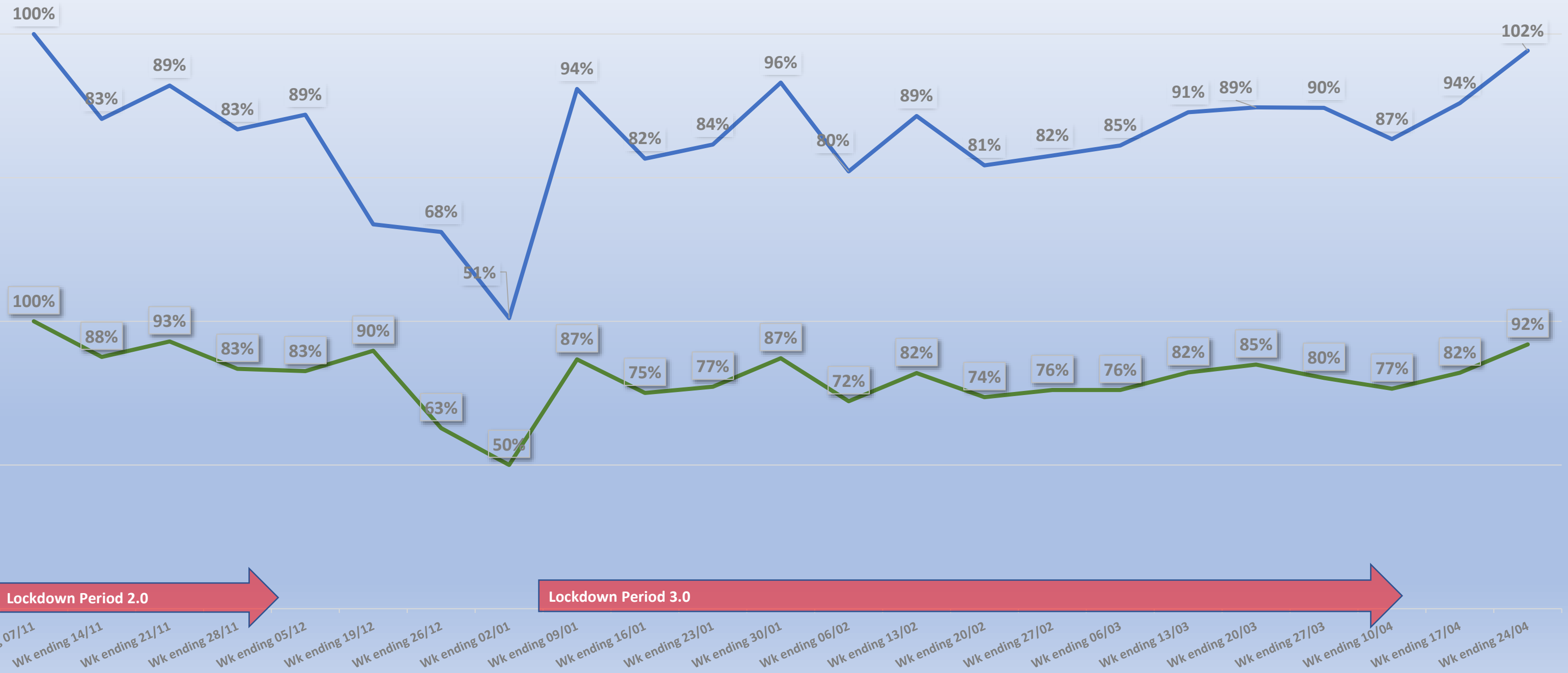
- Increased levels of peak time traffic and easing out of social lockdown

Regional Measurement analysis using the UK Postcode regional database by identifying each Bodyshop location exchanging data.



Unique & Transmissions

Unique Transmissions



Claims Volume Analysis Week Ending 24/04/21

Measurement against (Wk. End 07/11/20) exchanged peak;

*Unique Claims: 92%

Supply Chain Transmissions: 102%

Claim volumes exchanged from previous week +/-

*Unique Claims: +10%

Supply Chain Transmissions: +8%

Measurement against pre pandemic (Wk. Ending 14/02/20) exchanged volumes;

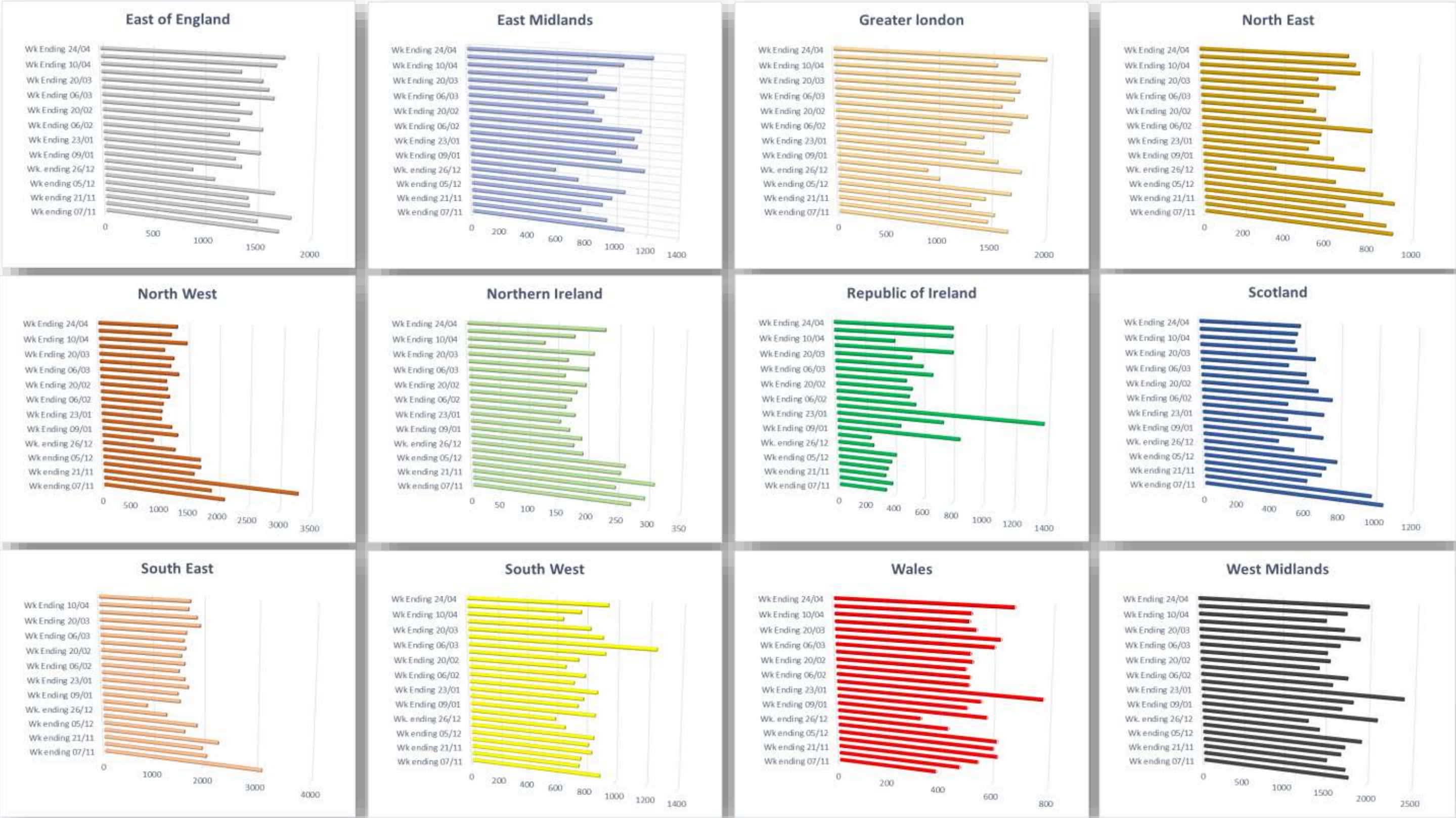
*Unique Claims: 60%

Supply Chain Transmissions: 95%

** A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*



Regional (Unique) Claims Exchange Analysis



Thank You

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