

# CAPS “The Common Automotive Platform Standard”

Claims Analysis Report  
Month Ending July-21



[www.caps.co.uk](http://www.caps.co.uk)

(Author – [kthompson@caps.co.uk](mailto:kthompson@caps.co.uk))



# Claim Definition (CAPS Analysis)

## Unique Claims

A claim that is initiated and exchanged for the first time within the CAPS System “The primary count”

## Supply Chain Transmissions

The Unique Claim plus any additional transmission on the same exchanged claim, e.g. notification to a parts Vendor

*Information enclosed is CAPS data exchanged across the platform, which may be similar to claim trend data throughout the UK*



# CAPS “Monthly” exchange synopsis

The CAPS monthly exchange analysis report is measured as a % of claims against pre COVID, CAPS exchanged volumes.

Analysis shows the trend of claims exchanged across the CAPS platform during 2020 through to YTD 2021.

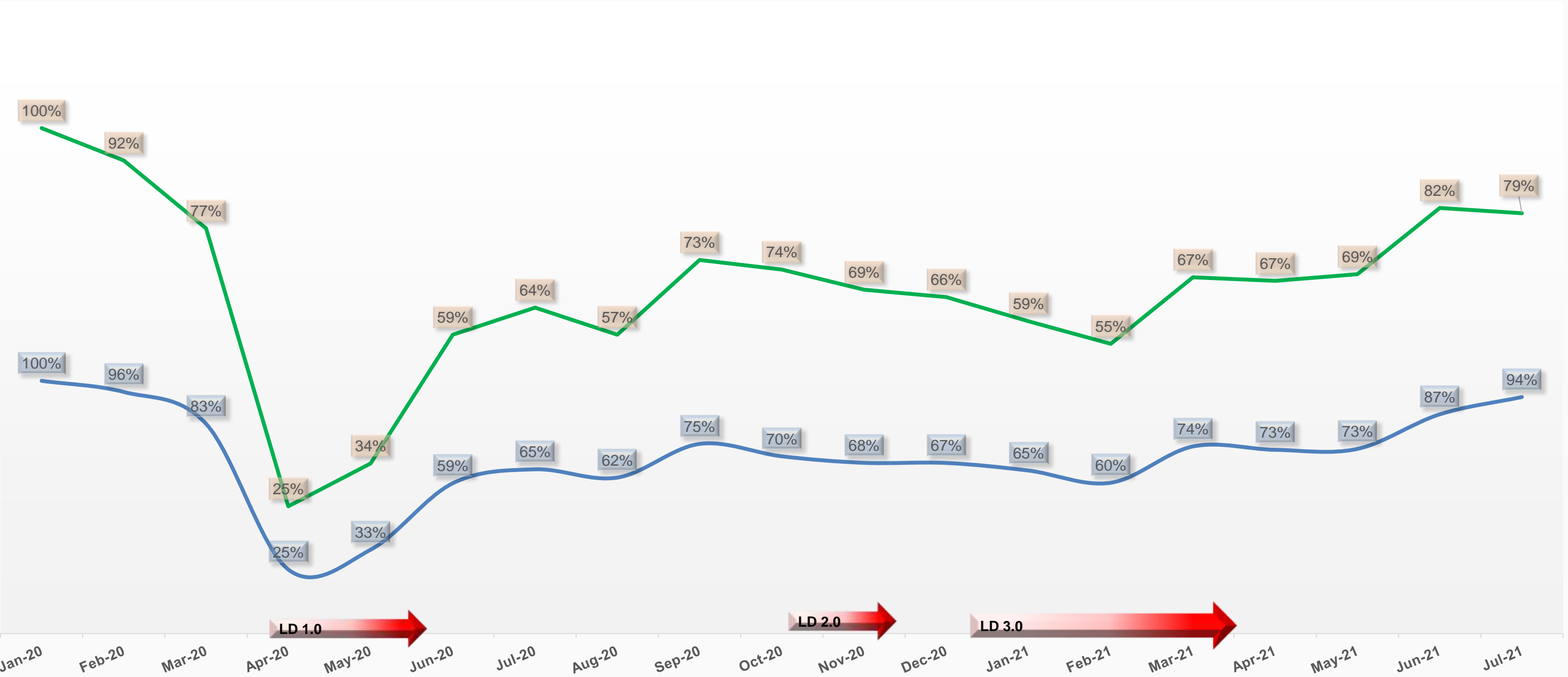
Data/analysis continues to be normalised to reflect pre COVID status by number of Bodyshops and data consuming Services using CAPS.

Regional Measurement analysis using the UK Postcode regional database by identifying each Bodyshop location exchanging data.



Combined

Unique Transmissions



Unique Claims Pre COVID Vs YTD



# Claims Volume Analysis Month Ending June-2021

Measurement against pre COVID exchanged peak;

\*Unique Claims: 79%

Supply Chain Transmissions: 94%

Claim volumes exchanged from previous month;

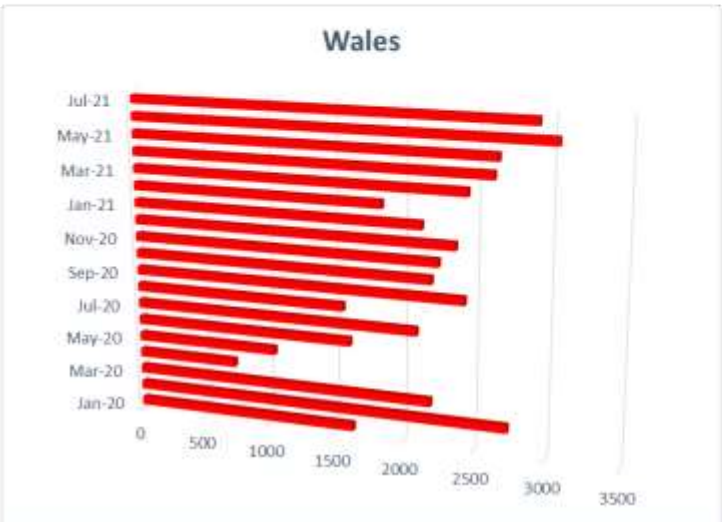
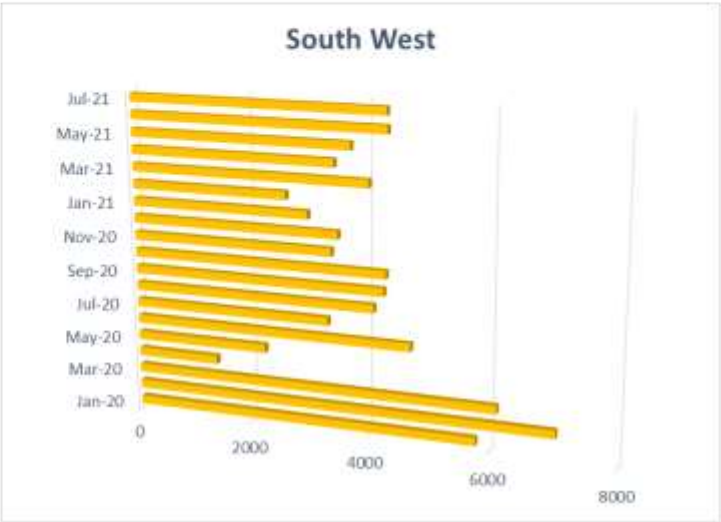
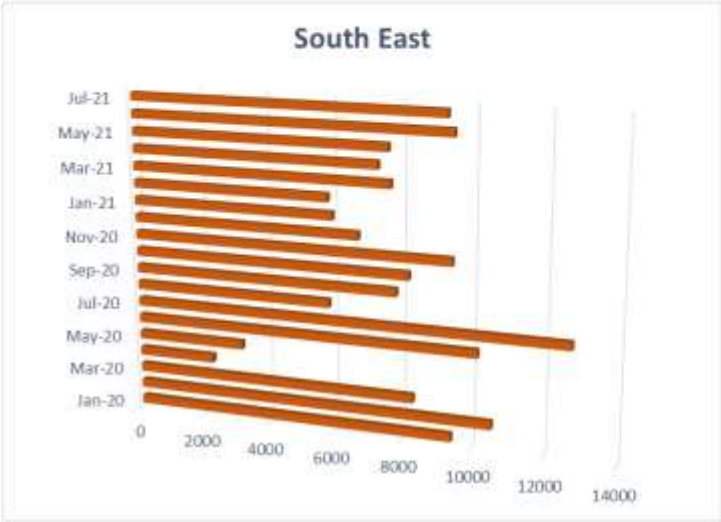
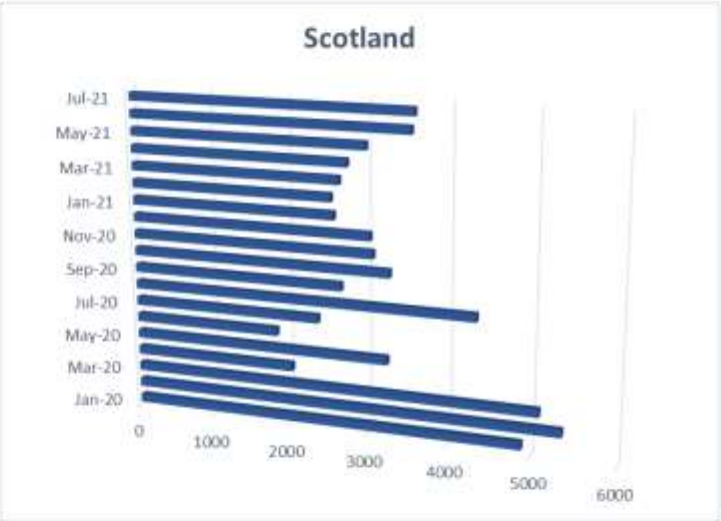
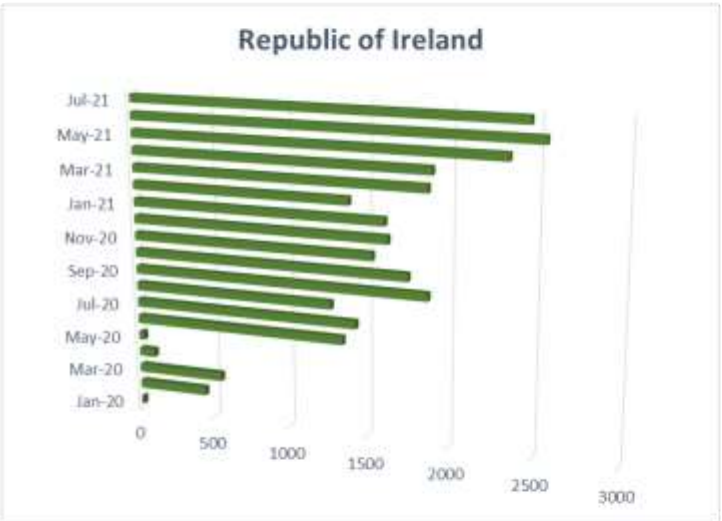
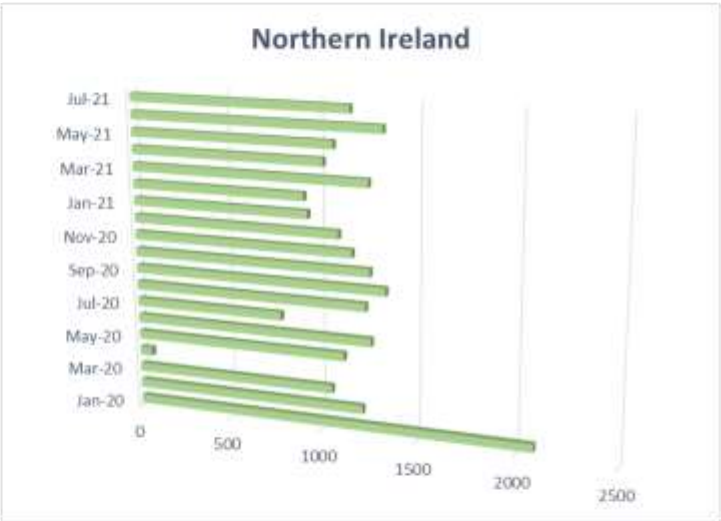
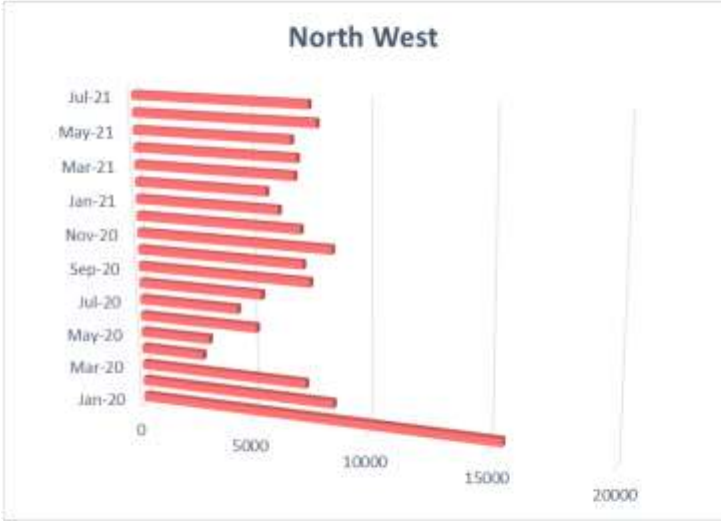
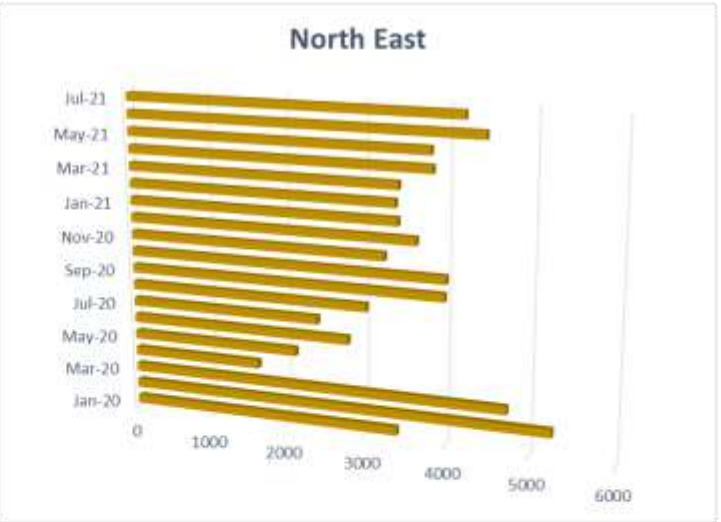
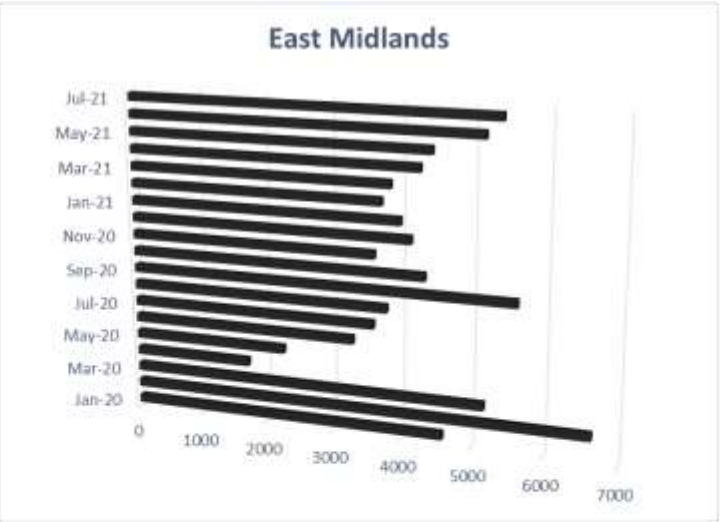
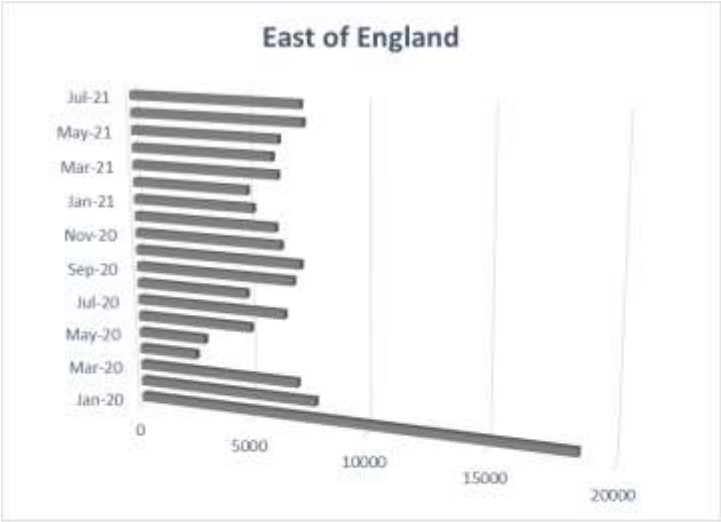
\*Unique Claims: -3%

Supply Chain Transmissions: +7%

*\* A claim that is initiated and exchanged for the first time within the CAPS System “A Unique Claim”*



# Regional (Unique) Claims Exchange Analysis



# Thank You

Further contact requirements – [kthompson@caps.co.uk](mailto:kthompson@caps.co.uk)



[www.caps.co.uk](http://www.caps.co.uk)

