



ARC 360



ILC



Monthly Key Metrics

Overall ave repair cost
6% up year-on-year

Jan 2023 Jan 2024

Parts



+3%

Labour



+12%

Paint



+8%

Additional charges



+7%

Cycle time down
5%

(Jan 24 vs Jan 23)



Lead time up
14%

(Jan 24 vs Jan 23)



Repair volumes up
4%

(Jan 24 vs Jan 23)

