



Monthly Key Metrics



Overall ave repair cost **5% up**
Q1 2024 vs 2023



Cycle time down
12%
(Q1 2024 vs 2023)

Lead time down
7.5%
(Q1 2024 vs 2023)



K2K down
25%
(Q1 2024 vs 2023)

Repair volumes up
1.5%
(Q1 2024 vs 2023*)



*March 2024 considerably lower than Jan & Feb 2023

