



Monthly Key Metrics



Overall ave repair cost **4.7% up**
April 2024 vs April 2023



Cycle time down
14%
(April 2024 vs April 2023)

Lead time down
12%
(April 2024 vs April 2023)



K2K down
12%
(April 2024 vs April 2023)

Repair volumes up
13%
(April 2024 vs April 2023*)



*But remains 97% of April 2019.

